

Trak-4 Return & Refund Policy

Return & Refund Policy

If you are not entirely satisfied with your purchase, we're here to help. We offer a 2-year warranty. We also offer a 30-day no-questions-asked refund if you are not satisfied for any reason.

Returns

You have 30 calendar days to return an item from the date you received it.

Simply contact customer support to initiate the return and refund process. You must have a valid order ID so that we can locate your order record in order to initiate a refund.

Refunds

Once we receive your item, we will issue a refund for the tracker.

Your refund will go through within a few business days, depending upon your credit card or payment provider's policies.

Shipping

Contact customer support for a return shipping label if your order was placed within the last 90 days.

Contact Us

If you have any questions on how to return your item to us, contact us at support@trak-4.com